EXHIBIT 19

protocol?

A. We typically preferred that they be in writing. They would be faxed, they would be mailed. Sometimes they were verbal. E-mail became a part of the process.

Q. As part of the order process you would get instructions from your customer by fax, mail, e-mail or verbally, I'm assuming by regular mail although I understand that you said that e-mail took over that process.

What would you typically require in the way of credit, either an application process or some sort of investigation on your part prior to you actually reproducing x number of videos?

A. Well, we had to be as sure as we could that we were going to get paid. It is a high volume, low margin business and you can't afford to have clients who don't pay.

Q. I think by virtue of my prior questions you understand this by now, but I'm going to say it anyway. I'm going to ask you questions sometimes in the form of statements that you can either agree with or disagree with